

# TAFE Frontline Management Course Presentation

TAFE NSW – Illawarra institute has developed and delivered a training program to up-skill 18 employees of Port Kembla Coal Terminal (PKCT). Throughout 2005, Illawarra Institute trainers conducted a workplace training program on frontline management.

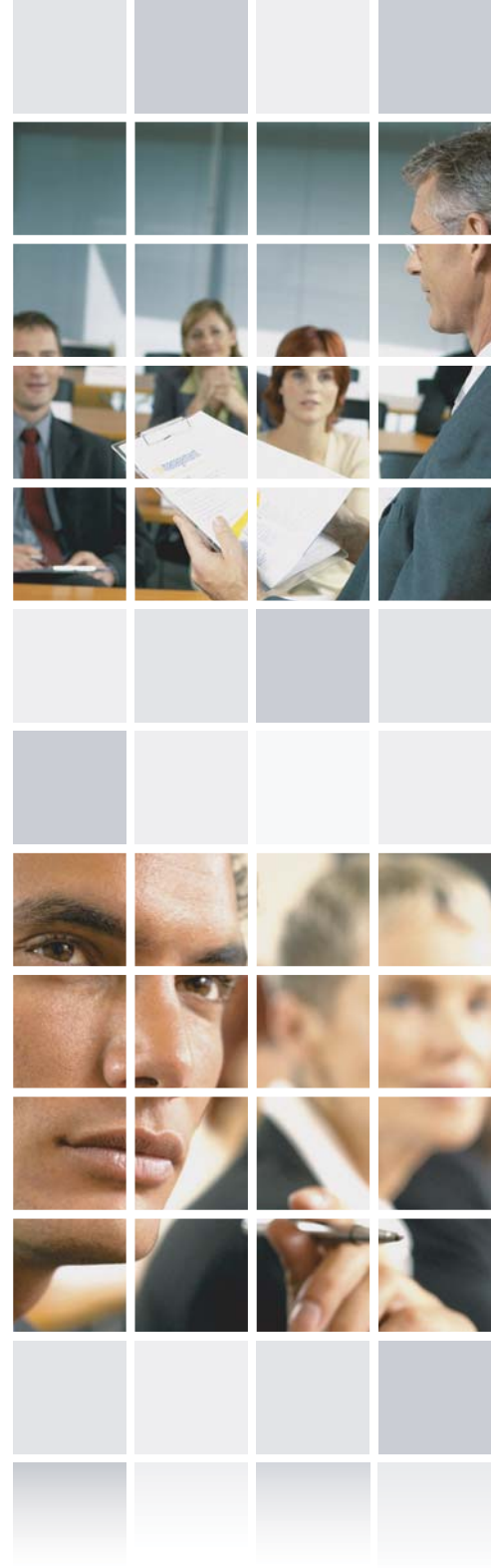
The venture has been unique and very interesting for all involved. “PKCT is pleased with the flexibility of TAFE in tailoring the program to the various skill levels of employees” said John Brannon, General Manager of PKCT. “The training focussed on relevant business issues, was project based and delivered worthwhile analysis and recommendations in reports”.

The learners carried out small group activities during the training sessions to consolidate the theoretical component of the course. The competencies were assessed in the context of workplace design and included portfolio development, workplace action learning projects and reporting of a major work-based improvement programs.

Overall, the training program has been highly successful. The initiative has given employees a new and more flexible way of learning important workplace competencies.

“TAFE has been very fortunate to participate in such an innovative training project,” said Anselmo Madeddu, Illawarra Institute Training Consultant. “This is a great example of how TAFE can tailor training to the needs of an organisation. We have been very pleased with the results and I know that the staff undertaking the program have really benefited from it, as has PKCT.

A presentation to the 18 successful PKCT employees was made in January 2006.



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