



QUALITY POLICY



We, at Port Kembla Coal Terminal Limited, aspire to be a valued link in the global supply chain, to provide a safe, reliable and cost effective bulk material handling service to our customers and to ensure compliance at all times with applicable specifications, codes, standards and regulatory requirements.

We will operate in an environmentally responsible manner sensitive to community, customer and stakeholder expectations.

Port Kembla Coal Terminal Limited's business management system provides a framework for managing quality and establishing, achieving and reviewing quality objectives in compliance with the requirements of AS/NZS ISO 9001:2008 and ISO 14001:2004.

The management and workforce at Port Kembla Coal Terminal Limited are fully committed to the principles and practices of quality assurance and continual improvement.

Company personnel shall at all times fulfil quality requirements and seek opportunities for improving system effectiveness.

John Gorman

Operations Manager

5th July 2016